



Terms of Agreement for Pet Sitting Service

Terms

1. This signed document is an agreement between Here2bhelpful Concierge Services and _____ Client for pet sitting services beginning on _____ until revoked in writing. Here2bhelpful Concierge Services agrees to provide pet care services to Client in a reliable, trustworthy, and caring manner.
2. The parties agree that they shall not disclose any terms and conditions contained in this agreement to any other party and shall keep same confidential between them.
3. I authorize Here2bhelpful Concierge Services to perform pet sitting services as outlined above and in Client Profile, Pet Profile(s), and Policies and Procedures which shall become part of this contract.
4. I authorize Here2bhelpful Concierge Services to obtain any emergency veterinary care that may be necessary during the time spent with my pet/s. I accept responsibility for any charges related to this emergency care. I also authorize Here2bhelpful Concierge Services to utilize an alternative veterinarian in the event my primary veterinarian is unavailable. Every effort will be made to contact me prior to obtaining emergency care.
5. Here2bhelpful Concierge Services accepts no responsibility for security of the premises or loss if other individuals have access to the home during the term of this agreement.
6. I agree to reimburse Here2bhelpful Concierge Services for any additional fees for providing emergency care, as well as any expenses incurred for unexpected visits, transportation, housing, food, or supplies.
7. Here2bhelpful Concierge Services agrees to provide the services stated in this agreement in a reliable, trustworthy, and caring manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against Here2bhelpful Concierge Services, its sub contractors/employees or assigns, except those arising from proven deliberate negligence of the pet sitter.
8. Here2bhelpful Concierge Services will not be liable for the injury, disappearance, death, or fines of any pet(s) with unsupervised access to the outdoors.
9. Client will be responsible for all medical expenses and damages resulting from an injury to the pet sitter or other persons by the pet(s). Client agrees to indemnify Here2bhelpful Concierge Services in the event of a claim by any person injured by the pet(s).
10. It is expressly understood that Here2bhelpful Concierge Services shall not be held responsible for any damage to client's property or goods or that of others, caused by client's pet(s) during the period in which they are in its care.
11. A deposit of 50% of total is due when request for services is confirmed by Here2bhelpful Concierge Services. Balance is due at the time of or prior to the first visit of that scheduled service., or by prior arrangement with the carer. Accepted methods of payment are cash or direct bank deposit.
12. No refunds will be given for cancelled visits once time has been reserved, unless at the discretion of here2bhelpful concierge services. Clients must give a minimum of 48 hours notice to receive credit against future visits, which is given at the discretion of Here2bhelpful Concierge Services. Client is responsible for all costs of collection and late fees may apply.

13. Here2bhelpful Concierge Services, is not responsible for any fees due to the vet, groomer, etc. Client must make prior payment arrangements.

14. I attest to the fact that all registrations and vaccinations required by the State of Victoria, Australia - the City in which I reside are current according to the law.

I have completed and signed required veterinary release form, pet profile, and client profile

I have read and agree to the aforementioned Policies and Procedures which are a part of this agreement. I have been provided with a copy for my records.

This agreement will remain valid for current and future service, with the exceptions of any agreed to changes in fees or frequency or total number of visits.

Client Signature:

Date _____

Here2bhelpful Concierge Services:

Date _____